

Sent on behalf of:

Domestic Abuse and Sexual Violence Board (DASVB) Chair Dr Gavin Thompson, [Director of Policy and Commissioning](#), Office of the Police and Crime Commissioner for Norfolk and Deputy Chair T/D/Superintendent Andrew Coller, Safeguarding and Investigations Command, Norfolk Constabulary

We would like to draw your attention to two new free live chat facilities which are now available to those seeking assistance and support from online resources.

Domestic Abuse

The [Pandora Project](#), which offers advice, support and information to adults and children affected by domestic abuse, working across West and North Norfolk, have launched a new on line live chat service to support victims of domestic abuse.

The service is currently available Monday to Friday, 1-3pm with 3 operators working simultaneously to offer advice and support around domestic abuse issues.

All Victims of Crime

[Victim Support](#) launched its new [Live Chat service](#) on the 24th April 20. This **24/7** online support service will be available to all victims of crime in England and Wales. This will meet the support needs for all victims of crime such as those impacted by **Hate Crime, Scams & Fraud** and **Domestic Abuse**. Visit www.victimsupport.org.uk/live-chat for more information.

We would encourage all partners show support by sharing this information with their associated partners and communities as the services offers individuals the chance to talk to trained supporters online and in confidence.

Many thanks

Dr Gavin Thompson
Temporary Detective Supt Andrew Coller